



# East Renfrewshire Citizens

## Advice Bureau Weekly Update

11/01/2024

### Our Updated Outreach Services-

#### BARRHEAD-

Monday 10am – 1pm

IM2C 124 Main Street Barrhead G78 1SG

Monday 10am – 1pm

The ARC 64 Aurs Drive Barrhead G78 2LW

Wednesday 12-2pm

Barrhead Food bank -14 Lowndes Street Barrhead G78 2QX

Friday 11am – 12:30pm

Dunterlie Resource Centre 36a Stewart Street Barrhead G78 1AL

#### CLARKSTON-

Tuesday 10am – 1pm

Clarkston Library Clarkston Road Clarkston G76 8NE

#### NEWTON MEARNS-

Wednesday 10am – 1pm

Mearns Library 35 McKinley Place Newton Mearns G77 6EZ

Wednesday 1pm – 3:30pm

The Avenue 250 Ayr Road G77 6AA

#### THORNLIEBANK

Tuesday 2pm – 4pm

Thornliebank Library 1 Spiersbridge Road G46 7SJ

Thursday 10am – 1pm

Thornliebank Food Share Thorntree Hall Main Street G46 7SF

#### OTHER

Giffnock & Mearns Library Alternate Week's  
(Contact for more information on dates)

Thursday 10am – 12pm

### Bereavement support payments

If your partner dies before you reach state pension age, you may be due bereavement support payments. While this help was previously only available if you were married or in a civil partnership, a recent law change means co-habiting parents are newly eligible and can get backdated payments worth £10,000s. But you only have until 8 February 2024 to claim this backdated support .

### How to apply for backdated widowed parent's allowance

Backdated widowed parent's allowance can only be claimed by post.

**If you're in England, Scotland or Wales**, you can either download, print and complete a widowed parents allowance form, alternatively you can call the bereavement service helpline on 0800 151 2012 to request a form be posted to you, including in different formats, such as braille.

If you require any help or assistance on the above, please pop in or contact the bureau on 0141 881 2032.

### Good News Story

Single parent with two children attended bureau for assistance in applying for Child Disability Payment for her 11 year old son who had just had an autism diagnosis. Client worked part-time and was receiving universal credit. Welfare Adviser completed form and issued with supporting evidence provided. An award of Enhanced Rate for both Daily Living and Mobility components was achieved at £745.33 a month. This also allowed the client to apply for a Motability vehicle with benefit of free tax, insurance and recovery. The Child winter heating payment of £235.70 would automatically be paid due to the high rate award of CDP.

Additionally as the client was receiving UC she was now also eligible for the severely Disabled Child Component at £456.89 a month and also the Carer Component at £185.86 a month, while being exempt from the benefit cap.

The possibility of applying for Carers Allowance was discussed with the client as although this is deducted from the monthly amount of UC the £500 in automatic Scottish Carer Supplement is not.

Clients can also get in contact with the bureau via:

**Email - [ere-bureau@eastrenfrewshirecab.casonline.org.uk](mailto:ere-bureau@eastrenfrewshirecab.casonline.org.uk)**

You can also keep up to date with recent news from ERCAB via our social media platforms. Please feel free to distribute the contact details for our advisers provided on our Facebook page.

### Aurs Road Closure

A reminder that Aurs Road will be closed. East Renfrewshire Council announced that work to upgrade and improve Aurs Road was set to start on Monday 8<sup>th</sup> January 2024.

The Major road between Barrhead and Newton Mearns is set to be closed for 12 months. Aurs Road will be transformed - from a winding, single carriage road to a safer, straighter road with a new active travel route and stunning waterside promenade overlooking Balgray Reservoir.